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Alameda Alliance for Health Improves Quality Scores by 12 Percent

(Alameda, Calif) The California Department of Health Care Services (DHCS) uses the Aggregate Quality Factor Score (AQFS) to rate the quality of Medi-Cal managed care plans throughout California, which is based on Health Care Effectiveness Data and Information Set (HEDIS). HEDIS indicates performance on the quality of care and service, including prevention and screening, chronic condition management, access and availability of care, and healthcare utilization. The DHCS recently published the Medi-Cal Managed Care Dashboard, which showed that Alameda Alliance for Health (Alliance) improved in quality significantly during the last year, attaining the highest movement by any managed care health plan in California.

In 2015, the Alliance had the third lowest overall HEDIS performance scores when compared to other Medi-Cal managed care plans in California. In 2016, the Alliance increased its overall score by 12% and moved from the forty-fourth (44th) to twenty-seventh (27th) in California.

“The Alliance implemented a series of interventions throughout the last year, and partnered with community physicians to better collect medical record data, which is a leading factor in HEDIS,” said Alliance CEO Scott Coffin. “Our improvement provides evidence of the quality of services performed by our network of community physicians in Alameda County, and we are currently underway to further advance the quality of care for our members in 2017.”

About Alameda Alliance for Health

Alameda Alliance for Health is a local, public, not-for-profit managed care health plan committed to making high-quality health care services accessible and affordable to Alameda County residents. Established in 1996, the Alliance was created by and for Alameda County residents. The Alliance Board of Governors, leadership, staff, and provider network reflect the county’s cultural and linguistic diversity. The Alliance provides health care coverage to more than 265,000 low-income children and adults through National Committee for Quality

Assurance (NCQA) accredited Medi-Cal and Alliance Group Care programs (an employer-sponsored plan that provides low cost comprehensive health care coverage to In-Home Supportive Services (IHSS) workers in Alameda County).

For more information about Alameda Alliance for Health:

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