



## SANTA CLARA FAMILY HEALTH PLAN

### **Santa Clara Family Health Plan Recognized by the State for Strategic Focus on Quality**

*Campbell, CA – November 20, 2017* – Santa Clara Family Health Plan (SCFHP), a local, public, not-for-profit health plan serving over 270,000 Santa Clara County residents, announced today that it received the 2017 award for **Greatest Improvement in Quality Strategy Focus Areas** from the California Department of Health Care Services (DHCS). The annual DHCS quality awards recognize Medi-Cal managed care plans that have excelled in improving health care quality for beneficiaries.

“Improving quality of care is no small feat. We work with more than 4,000 health care providers to deliver services to more than 270,000 members. It is truly an honor to receive this recognition from DHCS for demonstrating our commitment to quality improvement, working in partnership with our provider network,” said SCFHP CEO Christine M. Tomcala. “SCFHP is proud to have served the residents of Santa Clara County for twenty years, while continually improving the accessibility, quality, and cost-effectiveness of the healthcare coverage we provide.”

Award rankings are determined by performance in the Healthcare Effectiveness Data and Information Set (HEDIS), a national set of measures for clinical care delivered to health plan members, developed by the National Committee for Quality Assurance (NCQA). SCFHP was selected as the most improved Medi-Cal health plan in California for performance in four focus areas: Comprehensive Diabetes Care; Controlling High Blood Pressure; Childhood Immunizations Status; and Prenatal and Postpartum Care.

“Last year, working with our provider network, SCFHP introduced new performance measures that shifted the focus of our monitoring from quantity to quality. In the first year of this new approach, overall quality scores across the population increased by 4.5%,”

---

which is a significant achievement,” said Chief Medical Officer Jeff Robertson, MD. “And to be recognized for that work by DHCS makes us extremely grateful for the partnership we have with the providers who are part of the SCFHP network.”

### **About Santa Clara Family Health Plan**

SCFHP is a local, public, not-for-profit health plan that provides high-quality health coverage to residents of Santa Clara County. Through a dedicated partnership with an expansive network of doctors and other professionals, SCFHP acts as a bridge between the health care system and those who do not have access to or cannot afford health care. SCFHP is the local plan for Medi-Cal, Cal MediConnect and Healthy Kids in Santa Clara County. SCFHP began offering coverage in 1997 and is now proud to provide services to over 270,000 residents of Santa Clara County. Through devotion to outstanding service and care for the community, SCFHP is committed to providing quality, affordable health insurance to the underserved in Santa Clara County’s diverse population. For more information, visit [www.scfhp.com](http://www.scfhp.com).

#### **Media Contact:**

Laura Watkins

Director, Marketing, Outreach & Enrollment

408-874-1824

[lwatkins@scfhp.com](mailto:lwatkins@scfhp.com)

###

---