Gold Coast Health Plan Member Alert

Ventura County's Medi-Cal Plan is Making it Easy for Members to Access Prescriptions and Transportation During the Thomas Fire

CAMARILLO, Calif., December 5, 2017 - Gold Coast Health Plan (GCHP) is alerting its members that during the Thomas Fire, members can get their prescriptions filled, receive necessary oxygen and have their transportation needs met.

The Plan, which has more than 200,000 Medi-Cal members throughout Ventura County, has lifted any restrictions on refills so that those who evacuated their homes without their medications can have their prescriptions filled. More information is available by calling the Plan's pharmacy benefit manager, OptumRx, at 1-855-297-2870 / TTY 711.

Members who are without their oxygen tanks during the fire emergency will be able to receive replacements. For additional information regarding obtaining oxygen, members may call GCHP at 1-888-301-1228 / TTY1-888-310-7347.

Transportation during the fire emergency is available through GCHP's vendor, Ventura Transit System (VTS), for members who need it. The number for VTS is 1-855-628-7433.

For GCHP members with additional questions, there is a hotline available at 1-888-301-1228 / TTY 1-888-310-7347.

About Gold Coast Health Plan

Gold Coast Health Plan is an independent public entity created by a Ventura County ordinance and authorized through Federal Legislation. GCHP is not a county agency. The county Board of Supervisors approved implementation of a County Organized Health System (COHS) model, transitioning from fee-for-service Medi-Cal to managed care on June 2, 2009. The purpose of GCHP is

to serve Medi-Cal beneficiaries, enhance the quality of health care, provide greater access, improve service and provide choice. The plan provides health benefits to more than 200,000 beneficiaries throughout the county. To learn more about GCHP, visit: **www.goldcoasthealthplan.org**.

Quick Web Links

GCHP Website

Fast Facts

Press Releases Main

Press Release Archives

Leadership

MEDIA CONTACT