

LHPC Institute CalAIM Learning Collaborative

Session 3: ECM & ILOS — Provider-Related Issues & Considerations

Discussion Questions

Demonstrating ECM Provider Capacity

1. How is your plan approaching development of your ECM provider network?
 - a. How are you approaching identifying and determining the size of your target population?
 - b. How are you selecting your ECM providers?
 - c. Are you reaching out to CBOs or other non-traditional providers that may be interested in being ECM providers?
 - d. What factors or metrics would you use to demonstrate ECM provider capacity?
2. To what extent are you relying on traditional network adequacy metrics or developing metrics and standards specific to ECM? Are you developing ECM provider ratios?
3. If your plan operated Health Homes, are you considering similar or different standards for developing your ECM network?
4. What are your key takeaways, lessons or considerations for other plans around ECM provider capacity?

ECM Provider Contract Terms & Oversight

5. How are you approaching ensuring that contracted ECM providers are in compliance with requirements?
6. Are you considering providing any training or technical assistance programs to assist ECM providers in complying with requirements?
7. What do you anticipate will be the biggest challenge for non-traditional providers?

Data Sharing with ECM Providers

8. How are you approaching bi-directional data sharing with ECM providers in a real-time/timely manner?
9. For non-COHS counties, how is your plan collaborating with other Medi-Cal managed care plans specific to ECM providers and ECM provider requirements?