

## **LHPC Institute CalAIM Learning Collaborative**

### **Session 4: Considerations for Determining Whether to Offer ILOS**

#### **Discussion Questions**

1. How is your plan approaching ILOS services?
2. How are you considering addressing the challenges of providing ILOS to all qualified members?
3. What is your thinking around how your plan will identify members who qualify for ILOS and how your plan will accept requests for ILOS services from providers and others?
4. How is your plan preparing ILOS providers?
5. How are you planning to share/exchange data with ILOS providers, including referral information?
6. How are you thinking about billing and invoice submission from ILOS providers?
7. How are plans collaborating with other Medi-Cal managed care plans around ILOS services and what processes have worked well?