

LHPC Institute CalAIM Learning Collaborative

Session 9: Finalizing Model of Care Part 2 Submission

Discussion Questions

1. How far along is your plan in completing the Model of Care (MOC) Part 2 for submission?
 - a. Are there specific questions or areas of the MOC that your plan finds particularly challenging or that require additional clarification?
 - i. How are other plans thinking about these areas of the MOC?
 - b. What does your plan need to be able to finalize your MOC Part 2 submission?

2. What is your plan's thinking around the following MOC Part 2 issues:
 - a. How is your plan approaching development of data sharing policies and procedures for each of the data elements for ECM and ILOS providers as required (e.g., member assignment files, encounter and claims data; physical, behavioral, administrative and SDOH data; etc.)?
 - i. Given the various regulatory requirements governing different data elements, how will plans ensure that data is properly and securely shared in accordance with such requirements?
 - ii. How might your plan approach development of policies and procedures around universal informed consent as it relates to ILOS authorizations? Does your plan have a template/form that could be shared with this group?
 - iii. How might your plan approach sharing reports on performance of ILOS quality measures/metrics with providers?
 - b. How will your plan ensure that ILOS authorizations are equitable and nondiscriminatory?
 - i. What actions would be taken if instances are identified where authorizations have had an inequitable effect?
 - c. How will your plan monitor the utilization of and/or outcomes resulting from the provision of the ILOS?
 - d. If applicable, how will your plan describe administration of housing deposits in your submissions? For example, will your plan's policy require that the deposit be returned to the plan if/when a member moves out? Are plans aware of any state rules around this?

- e. What is your plan's approach for determining whether an ILOS is a cost-effective alternative to a State Plan service or setting?
3. Are there any other issues around the MOC Part 2 that you would find helpful to discuss among the group?
 4. Looking ahead, how is your plan approaching completion of the MOC Part 3 by the Oct. 1 deadline given that DHCS will likely release rates in late September? We understand plans may need more time for provider contracting before the MOC Part 3 can be submitted. Are there other issues/challenges you're anticipating with the Part 3 submission?