

Post-Pandemic Medi-Cal Renewals



LHPC
Local Health Plans *of California*

PROCESS & ROLES TO REDETERMINE ELIGIBILITY

With the end of the continuous coverage requirement, all 15.4 million Medi-Cal enrollees must have their eligibility redetermined over the next 14 months.

OVERVIEW

During the COVID-19 pandemic, Medi-Cal's annual redeterminations were paused to ensure beneficiaries maintained access to care during a public health emergency.

The end of the continuous coverage requirement triggered the resumption of Medi-Cal eligibility reviews for all enrollees. Redetermination will be conducted on a rolling basis based on the month an enrollee was originally eligible for Medi-Cal.

The California Department of Health Services (DHCS) estimates 2-3 million Californians could lose their Medi-Cal coverage.

TIMELINE

APRIL 1 Counties send first round of renewal notices (sent monthly by month of eligibility)

JULY 1 First Medi-Cal disenrollments will take place for those enrollees with a June renewal date that have been determined ineligible

While counties will be able to automatically renew some enrollees, others may receive a renewal packet or letter asking for more information, which will need to be submitted via mail, phone, in person, or online to avoid gaps in coverage.

The full renewal process will be complete in 14 months, with the renewal process continuing.

ROLES

County governments are responsible for the Medi-Cal eligibility process, including sending out renewal notices, determining eligibility, and notifying enrollees of each beneficiary's ongoing eligibility.

DHCS launched a statewide campaign, [Keep Your Medi-Cal Coverage](#), to raise awareness among Medi-Cal beneficiaries about renewals and health coverage options if individuals need to transition to new coverage.

Local plans are assisting their members, informing them of the renewal process, answering questions and providing supports.

SPOTLIGHTING LOCAL PLANS

Local plans are helping guide their members through the renewal process. Below are some highlights of the support they are providing:



L.A. Care
HEALTH PLAN®

- Health education and customer service provided through network of community resource centers
- Street medicine providers to guide unhoused beneficiaries

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CONTRA COSTA
HEALTH PLAN

- Community ambassadors to assist beneficiaries throughout application process
- Coordination with public affairs officers on county messaging & resources

[Visit the plan's website >>](#)